

Quality & Food Safety Policy

① Quality First Customer Driven

Quality is all about the trust of our customers in the products that we make for them. This trust is based upon our high reputation and performance as a supplier, and we understand that to maintain this trust, Quality must be our number 1 priority when making decisions about product. Our mantra is “Quality First Customer Driven”.

❄ Safe Food

We commit to ensuring that Kagome products are always safe to consume.

✓ Compliance

We will comply with all relevant legislation and regulations. We are proud to be certified to the globally recognised standards for food safety and quality management, FSSC22000 (including HACCP) and ISO9001, and to hold Kosher and Halal certification. We also commit to complying with the relevant Organic standards for all products that are labelled and sold with organic identity.

Trust

We seek to engage the trust, commitment and collaboration of everyone across our supply chain, and at all levels of our business, to build the Kagome Quality & Food Safety culture. We respect and listen to our customers and suppliers, and value their knowledge, preferences, and feedback. We strive to comply with all our customer specifications and standards, and we take action to prevent and correct non-conformances. We are always transparent in our communications with our customers about any defects or potential defects in their product.

😊 Right First Time

We aim for high product quality and consistency, that is “Right First Time”, with zero defects and minimal waste, by constantly looking for opportunities to improve the way we operate.

Bradley Free
CEO & Director

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